

## **NatureROCKS® LIMITED WARRANTY**

UltraPlay warrants to the original purchaser that the structure of NatureROCKS purchased directly from UltraPlay, or authorized partners, will be free from defects in materials and workmanship at the time of delivery and for a period of five (5) years thereafter, normal wear and tear excepted. With respect to the painted surface of NatureROCKS, UltraPlay warrants to the original purchaser that the painted surface will be free of defects in material and workmanship at the time of delivery and for a period of one (1) year thereafter, normal wear and tear excepted. This warranty does not cover minor, routine surface cracking which is a normal part of the GFRC curing process. Should NatureROCKS purchased from UltraPlay, or authorized partners, fail to conform to this warranty during the warranty period, UltraPlay will, at its option, repair or replace the faulty unit(s) at no additional charge. This limited warranty does not include service to repair damage to NatureROCKS purchased from UltraPlay, or authorized partners, resulting from a cause other than defect or malfunction, including neglect, accident, vandalism, improper installation, unreasonable use or servicing or modification by anyone other than UltraPlay.

**EXCEPT AS SET FORTH ABOVE, ALL PRODUCTS PURCHASED FROM ULTRAPLAY ARE SOLD "AS IS." ULTRAPLAY MAKES NO WARRANTIES EXPRESSED OR IMPLIED HEREUNDER AND SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.**

Warranty service may be obtained by contacting UltraPlay in writing at the address shown below within one or five years of original purchase and providing proof of purchase date. You, the original purchaser, agree to pay the cost for UltraPlay to ascertain that damages have occurred. For further information, contact:

**UltraPlay**  
**1675 Locust St, Red Bud ,IL 62278**  
**Phone: (888) 403-7684**

All warranties on NatureROCKS purchased from UltraPlay, or authorized partners, are limited to one or five years from the date of purchase, as outlined above.

Any modifications or changes to UltraPlay's NatureROCKS, without UltraPlay's express written approval, will void this warranty.

If this product does not conform with the warranties given as stated above, your remedy is to have the unit repaired or replaced as provided above. In no event will UltraPlay be liable for any loss or damage, including damages of any kind arising out of the use of or inability to use this product, for incidental or consequential damages, or for any claim by anyone other than you, the original purchaser.

Some states do not allow limitations on warranties and do not allow the exclusion or limitation of incidental or consequential damages, so any such limitation or exclusion may not apply to you. This warranty gives you specific legal rights which may vary from state to state.

Purchasing Entity: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

\* Keep this document for your records and proof of warranty.